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Tel: 0300 123 0999  
Email: [foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

17th December 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/11/45.

You requested the following information:

**We have had an enquiry about Dursley road Ambulance station from a ward councillor. To manage resident's expectations, please could you let me know how long this has been an ambulance station and are there any future plans, either to continue or relocate.**

The building was built after the war, around 1948, and has been an ambulance station since then.

Polegate Make Ready Centre is now being built. The timescale is to relocate there around September 16 and currently the plan is to sell the site at Dursley Road.

The Make Ready Centre will be supported by a network of ambulance community responses posts (ACRPs) across the area and will see staff begin and end their shifts at the new centre.

However during their shifts, staff will respond from the ACRPs which will provide facilities for staff. These will be located based on patient demand. Work is under way to have the new ACRPs in place for when the new centre becomes operational – thus protecting and improving the delivery of services to local communities.

Traditionally ambulance crews have been responsible for cleaning and restocking ambulances before and after shifts. Within the Make Ready system, specialist teams of staff are employed to clean, restock and maintain vehicles.

These teams are responsible for regularly deep-cleaning and swabbing vehicles for the presence of micro-organisms including MRSA and CDiff. They restock ambulances to a standardised specification, checking and servicing equipment on regular basis. To reduce the risk of vehicle breakdowns, on-site vehicle maintenance experts are also on-hand to undertake routine checks and maintenance.

Should you wish to discuss this matter further, please contact our Clinical Operations Manager for the area, Giles Adams at [Giles.Adams@secamb.nhs.uk](mailto:Giles.Adams@secamb.nhs.uk)

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust